

1

**Sign up or Login
to your account**



Tap "VAT Refund (e-P.P.10)" in the navigation menu

2



Swipe left to view the next contents, then tap "Next" to proceed

3



16:52 100%
REFUND REQUEST

Active your claims

e.P.P.10 No. **Summary of e-P.P.10**

Please enter any e-P.P.10 number* from your purchases to proceed.

e.P.P.10 No. ⓘ

Cancel **Done**

*e-P.P.10 or summary of e-P.P.10 number can be found on the tax invoice issued during your purchase.

*Spend a minimum of 2,000THB (VAT included) per invoice on the same day to qualify.

View FAQs

Merchants Service Point Home VAT Refund (E-P.P.10) Inbox

WEB PORTAL

No. 6804280000078
Date: 28/04/2025

VRT Refund Application for Tourists (e-P.P.10)

The Revenue department of Thailand
www.rd.go.th/vrt

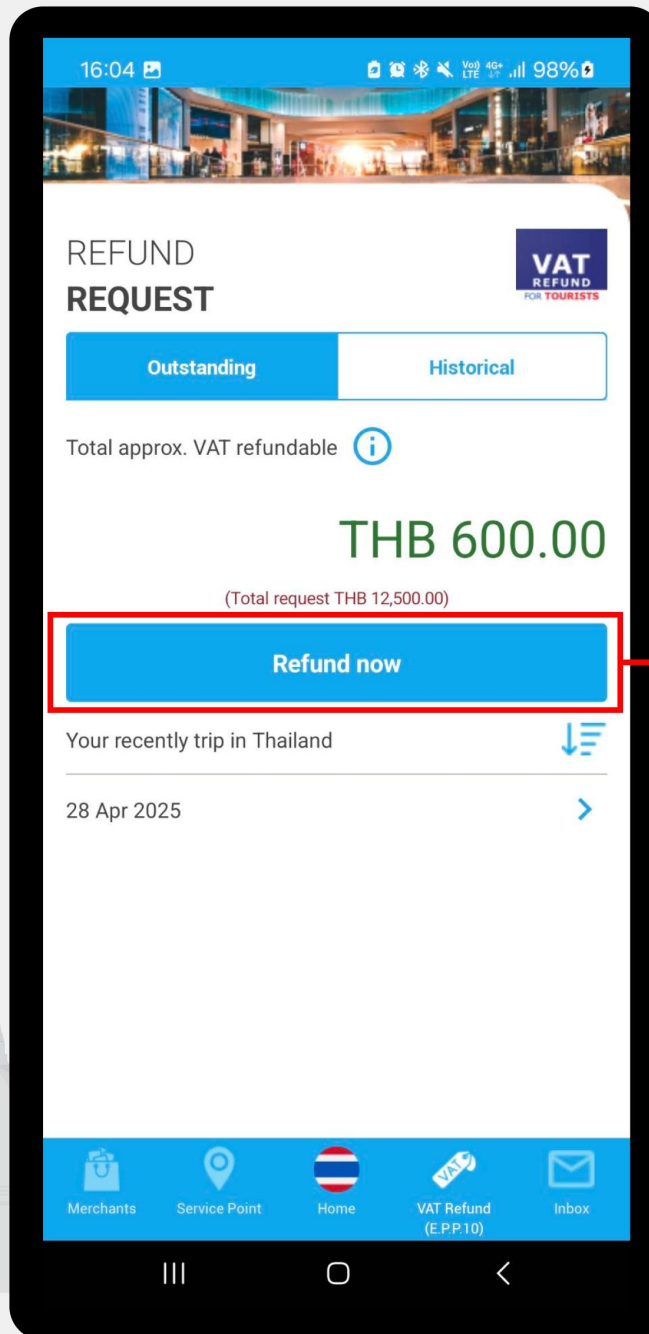
Tourist Name: Mr. Rojwebportal Uat
Passport No.: ROJ002
Country: Japan
Email:

MERCHANT INFO

TAX ID: 0105540048619
Branch Number: 00003
Name: หจก. รอยเว็บพอร์ท (ไทยแลนด์) จำกัด (สาขา)
Address: 622 สุขุมวิท คลองตัน คลองเตย กรุงเทพมหานคร

4

Input the e-P.P.10 number, (Please ensure the number entered is correct.) then tap "Done"



**Verify VAT Refund
amount, then tap
"Refund Now"**

5



16:04 99%

REFUND REQUEST

Outstanding Historical

Enter departure flight Number

Departure Flight no.

Cancel Done

Ref. no. 6804280000062

Merchant name
บริษัท หลุยส์ วิตตอง (ไทยแลนด์) จำกัด

Approx. VAT Refundable
THB 600.00

Branch no.

Total Payment (Incl. VAT)

Merchants Service Point Home VAT Refund (E.P.P.10) Inbox

Input your Departure Flight Number, then tap "Done"

6



16:05 99%

VAT Refund Application for Tourists (Summary of P.P.10)

1 Refund Details 2 Refund Method 3 Request Submission

Total of VAT refund 600.00 THB

Approx. VAT Refundable 600.00 THB

No refund -0.00 THB

Your trip in 28 Apr 2025

Pur. Date: 28 APR 2025 LUXURY

Ref. no. 6804280000062 CUSTOMS RD

Merchant name บริษัท หลุยส์ วิตตอง (ไทยแลนด์) จำกัด Approx. VAT Refundable THB 600.00

Branch no. 3 Total Payment (Incl. VAT) THB 12,500.00

NEXT

Verify your Refund Details, then tap "Next"

7



16:05 99%

VAT Refund Application for Tourists (Summary of P.P.10)

1 Refund Details 2 Refund Method 3 Request Submission

Credit card

VISA Rojcard *5004

✓ VISA Rojcard *6495

+ Add new

Alipay

+ Add new

NEXT

Select or add your preferred VAT Refund method, then tap "Next"

8



16:05 99%

VAT Refund Application for Tourists (Summary of P.P.10)

1 Refund Details 2 Refund Method 3 Request Submission

SUMMARY REFUNDABLE ITEM

No	Digital P.P.10	Total VAT Refundable Amt.	Entitled VAT Refund Amt.
1	6804280000062	600.00	600.00

Total VAT Refund Amount (THB) **600.00**

Type of Refund Credit card *6495
Date of Refund 28/04/2025

Submit

Verify your VAT refund details, then tap "Submit"

9



A smartphone screen displaying a VAT refund completion screen. At the top is a green circle with a white checkmark. Below it, the word "Congratulations" is written in green, followed by the text "Your application has been submitted." A horizontal line separates this from the next section, which says "Thank you for your recently visited, we hope you enjoyed your trip." and "We would be grateful if you could take a few minutes to share your feedback." Below this, in red text, it says "VAT Refund successful and will be transferred to you in 3-5 working days". Then, in blue text, it asks "How would you rate for VAT refund overall experience?". There are five blue stars, with the fifth star being lighter. Below the stars is a text box labeled "Recommendation/Suggestion". At the bottom, in blue text, it says "We greatly appreciate your time and we look forward to welcoming you again soon". A blue button with the word "Done" is at the very bottom, highlighted with a red border. A red line points from the "Done" button to a red circle with the number "10" next to it.

Congratulations

Your application has been submitted.

Thank you for your recently visited,
we hope you enjoyed your trip.

We would be grateful if you could take
a few minutes to share your feedback.

VAT Refund successful and will be transferred to you in 3-5
working days

How would you rate for
VAT refund overall experience?

★★★★★

Recommendation/Suggestion

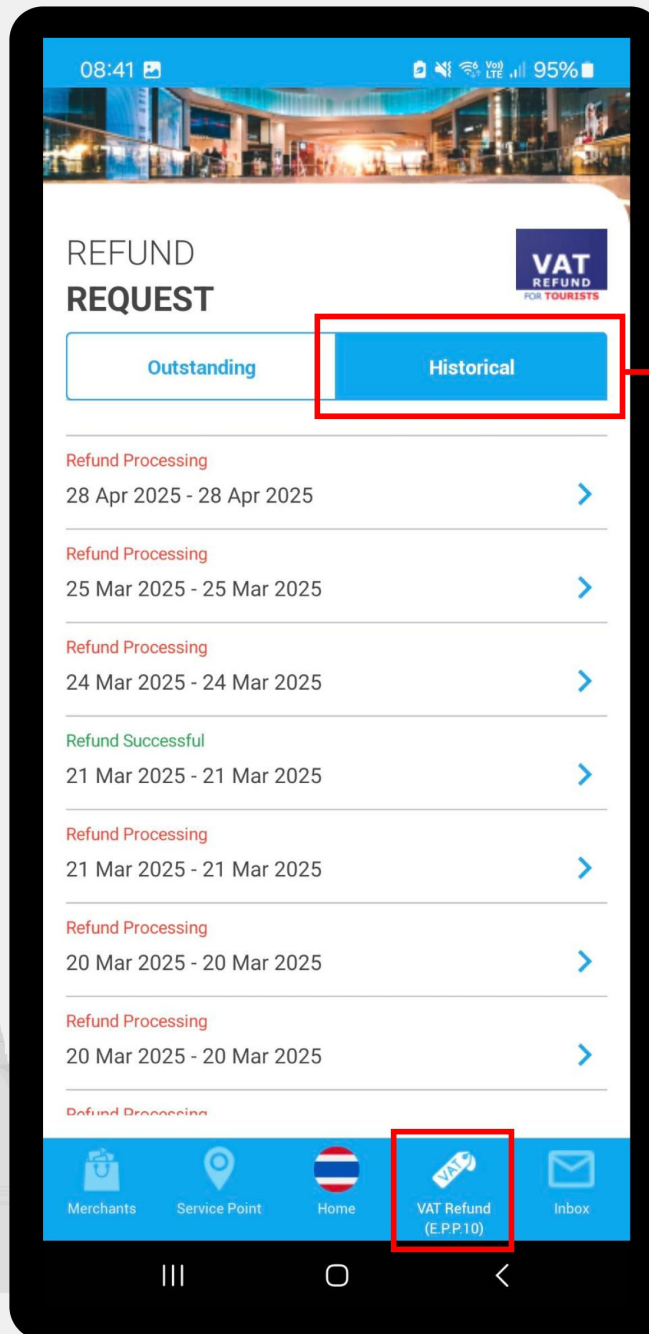
We greatly appreciate your time and we look forward
to welcoming you again soon

Done

**Your VAT
Refund request
is completed**

**Please rate your
satisfaction and
provide any
suggestions,
then tap "Done"**

10



11

After your request has been processed, you may track the status of your refund by selecting the "VAT Refund (e-P.P.10)" menu and tapping on "Historical"